

CAK *connections*

A Quarterly Publication of the Akron-Canton Airport

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New Baggage Claim Wing Opens

The new baggage claim wing featuring two new bag belts for a total of five, unclaimed luggage rooms, new restrooms, and new rental car/ground transportation counters is now open.

The space was designed after an exhaustive terminal master plan indicated that the existing baggage claim area would not keep pace with the airport's passenger growth. Passengers have more than doubled over the past five years and that

growth rate is forecasted to continue well into the future.

New trim-line advertising displays were also added to the baggage claim area. Beautiful community murals featuring prominent local attractions from the Rock and Roll Hall of Fame to the Pro Football Hall of Fame highlight attractions in the area.

Pictures of the new baggage claim are available in our media center at www.akroncantonairport.com. ✈

Message From the Director Fred Krum

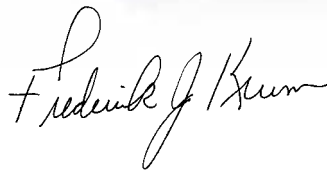
As our passenger traffic continues to increase from month to month, we are working to expand our facilities to accommodate the growth. I'd like to thank the many understanding passengers who used our terminal while we worked to wrap up phase two of our STAR program. It's our job to make sure there are adequate facilities to serve you.

Phase two of the STAR program focused on improving and expanding the food court, baggage claim area and parking lot. We opened a beautiful new food court featuring Subway, Buckhead Grill and J.J.s Sports Bar. It was a big undertaking but well worth the effort. Additionally, we've added 28,000 sq. feet to the baggage claim area, including two new bag belts, unclaimed luggage rooms and new restrooms.

The ever-expanding parking lot needed improvements, too. Now we have ample space to accommodate your needs. We also are looking into the feasibility of a parking deck. Although it's a long-term solution, it is very important to start the process early so that, when the deck is needed, it will be ready.

The third phase of the STAR construction plan is scheduled to begin in December. It will add a second-level passenger concourse, which will feature new gates, additional restrooms and a new business lounge. The second-level concourse will allow most passengers to board the planes using a jet bridge while giving the airlines operational space on the first floor.

We're serious about making Akron-Canton Airport a better way to go. From our dedicated employees, airline partners, car rental agencies, food service providers, air traffic controllers to our board of trustees, we're honored to serve you and hope that you choose Akron-Canton every time you fly.



a better way to go.

CAK Goes Wi-Fi

Wireless web surfing is no longer a dream at Akron-Canton Airport. Thanks to new technology offered by SkyLan, a Massillon-based Internet provider, the entire airport is now considered a hot spot.

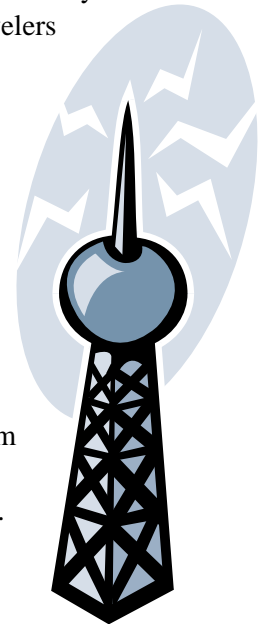
All current wireless subscribers will be able to access the Internet free of charge. And for only \$1.95 per hour, travelers without a current account can access the web using a simple log-in process available through SkyLan.

"We are proud to extend our local, high-quality Wi-Fi service to the airport," said Jim Nice, SkyLan's marketing manager. "Wireless web surfing is the next step. We intend to widen our network throughout Northeast Ohio so our rich manufacturing base is as efficient as possible in the technology economy."

Software cards that enable laptop computers to surf wireless will be available for purchase at the airport gift shop.

Wi-Fi is an Internet connection that can be sent across a limited area so multiple computers can share it at very fast speeds. It uses unlicensed radio frequencies that can be picked up with properly equipped electronic devices.

Additional information about the airport hot spot and SkyLan is available at www.skylan.net. ✈



New Food Court Opens

“Can I have a foot-long turkey sub on wheat, please?”

For the first time in airport history, that request will be gladly fulfilled at the new Subway restaurant, the anchor of the new food court. The new area also will feature a grab-n-go food option called Buckhead Grill for folks who are in a hurry and J.J.’s full-service sports bar for those who have time to relax before their flight.

“The growth in passengers at CAK made the new concessions necessary,” said Airport Director



Fred Krum. “Research told us that travelers like food and beverage options, and now they’ll have plenty to choose from.” ✈



\$1 Million to Revamp Airport Entrance

Congressman Ralph Regula spearheaded an effort to secure \$1 million to pay for renovating the airport entrance in the recently approved Transportation Bill.

The City of Green mayor and engineer along with Airport Trustees are currently evaluating different traffic flow options. The traffic design will be finished this fall, and construction will begin on the new entrance.

“We are very focused on enhancing the airport customer’s experience,” said Airport Director Fred Krum. “This improvement coupled with the very important Shuffel Road interchange will solve access issues at the airport for years to come. We are grateful for

Heavy Rains Controlled by Airport Detention Basin

Record rainfall at the airport in July was well handled by the airport’s large detention basin, which was built in 2001 and is designed to handle a 100-year flood.

According to Mike Refhus, Stark County Engineer, the basin dramatically helped to diminish flooding in Northern Stark County.

The project was initiated in 2000 because of concerns about high water levels in Zimber Ditch during storm events.

“This was the first real test of our basin and we are happy that it helped limit community flooding,” said Airport Director Fred Krum. “We invested in the basin a few years ago to help the community deal with future flooding problems such as the ones we had in July.” ✈



Airport Briefs

AirTran Airways Adds Tampa Flight

AirTran Airways announced it will begin nonstop service to Tampa International Airport, beginning November 8. The flight will depart CAK at 12:20 p.m. and arrive in Tampa at 2:40 p.m. A return flight will leave Tampa at 3:20 p.m. and arrive at CAK at 5:35 p.m. To book your next AirTran flight, call your travel agent, 800-247-8726, or visit www.airtran.com.

Comair/The Delta Connection Adds Sixth Atlanta Flight

Based on strong passenger growth, Comair/The Delta Connection will be adding a sixth, nonstop flight from Akron-Canton to Atlanta, the world’s busiest airport. The new flight will connect to hundreds of domestic and several international destinations.

Comair Regional Sales Manager, Ron Pio, said that business support of their product is very encouraging. “Business passengers like a lot of flight options,” he said. “Our enhanced schedule allows for more connections than any other carrier servicing the market.”

With the new flight, which starts September 20, Comair/The Delta Connection will offer seven daily flights to Cincinnati and six to Atlanta.

To book a trip, call your travel agent, 800-221-1212 or go to www.delta.com.

Airport Exceeds 100,000 Passengers for Second Consecutive Month

Attributed in part to additional AirTran Airways flights to Atlanta and New York, Akron-Canton Airport posted a new single-month record for origin and destination passengers in July. More than 112,000 travelers chose CAK, which is nearly 27,000 more than last July.

June was the first time in airport history that flyers exceeded 100,000, with 104,000 passengers choosing CAK. So far this year, more than 642,000 fliers have passed through

the terminal, which is a 26 percent increase over last year.

AirTran Airways, Comair/The Delta Connection, Northwest Airlink and United Express each experienced a double-digit increase in passengers. In addition to its daily, nonstop service to Orlando, AirTran began a fifth Atlanta flight June 14, a third New York LaGuardia flight July 2, and will begin a non-stop flight to Tampa in November. Comair/The Delta Connection added a seventh flight to its Cincinnati hub in May

and added a sixth flight to Atlanta in late August.

“We are very excited to host more than 100,000 passengers a month,” said Airport Director Fred Krum. “We continue to focus on the customer experience, keeping it easy, efficient and safe. More and more passengers are finding Akron-Canton Airport a better way to go, and we plan to keep it that way.” ✈

Passing Through

Category	July 2002	July 2003	% Change	YTD 2002	YTD 2003	% Change
Passengers	85,251	112,457	+31.91%	510,016	642,897	+26.05%



- AirTran Airways 1-800-247-8726
 - Comair/The Delta Connection 1-800-221-1212
 - Northwest Airlink 1-800-225-2525
 - United Express 1-800-241-6522
 - US Airways Express 1-800-428-4322
- CAK Carriers

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